



## **CUSTOMS CREDIT CO-OPERATIVE SOCIETY (S) LTD.**

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### **MINUTES OF THE 85th VIRTUAL ANNUAL GENERAL MEETING HELD ON 28 August 2021(Saturday) AT Singapore Statutory Boards Employee's Co-operative, 11 Cantonment Road, Singapore 089736**

**Attendance :** 79 Members attended the Virtual AGM 2021 by proxy voting.

57 Members submitted the online pre-registration for the Zoom Webinar Participation but only 17 members (BOD, Members & 1 MCCY Officials) viewed the AGM 2020 via Zoom.

**Chair :** Mr. S Krishnan, the Chairman of the Society chaired the meeting.

#### **PRESENTATION OF THE SCHOLARSHIP AWARDS**

09(Nine) scholarship awards amounting to \$1,800/- were given to the successful candidates

The cheque awards were handed over to the candidates' parents when they came over to our Co-op Office @ Parklane to submit their proxy voting forms and sign the Virtual AGM Attendance Register.

#### **ADDRESS BY CHAIRMAN**

Good Morning and I welcome all of you who have joined today's meeting via Zoom webinar to the 85th Annual General Meeting of our Customs Credit Cooperative Society.

In my last address I had presented to you the complete details and reasons for the many challenges we have been facing and in particular our membership growth. The speech is in the Annual Report. In this AGM, I will be brief and limiting it to the current performance and situation under the COVID-19 pandemic environment.

#### **Business Performance**

In 2020 we witnessed the Covid 19 pandemic, globally afflicting the economies of both the developed and developing world, a global stock market crash in Feb 2020, and a severe lockdown in many countries. Singapore was no exception and we too experienced a "circuit breaker lockdown" retrenchment and business closures and impacting our economy. Against this very challenging environment with reduced dividends from our 3 main equity stocks, we managed a reasonable surplus of \$74,432/-

Our Loans decreased from \$1,191,740 in 2019 to \$984,924 in 2020. Membership stood at 619. We also met the Capital Adequacy Ratio requirement of 9.4% and restricted investment limit at a lower 8% as against the 10% requirement.

In 2020, in a pandemic induced environment with aeroplanes grounded, borders closed with travel restriction and a global market crash, resulted in our 3 dividend unsold stocks (SPH, SIA Engineering and Star hub) price declining with zero dividends or reduced dividends declared and we continue to face a negative Nett asset value because of the significant price drop in the unsold stocks. I would like to elaborate a little on these 3 dividend stocks dividend pay out in 2020 compared to 2019 and why we bought these dividend stocks paying good dividends except during this global pandemic and market crash. Given that nearly 80% of our population are vaccinated, all of us are optimistic that things will improve with the economy opening up and travel arrangement between countries improve; and companies like SIA Engineering is poised to enter sustainable growth in FY 2022. The comparative status is as follows:

|                 |   |                                    |
|-----------------|---|------------------------------------|
| SIA Engineering | - | 2020 – 2.3% or 8 cts per share     |
|                 |   | 2019 – 5.09% or 11 cts per share   |
| Starhub         | - | 2020 – 3.89% or 0.048 per share    |
|                 |   | 2019 – 8.81% or 0.108 per share    |
| SPH             | - | 2020 - 1.29% or 0.025% per share   |
|                 |   | 2019 - 6.19% or 0.12 cts per share |

Consequent to the Negative Nett Asset Value (NAV), (primarily because of the 3 unsold stock price decline) Registry of Cooperatives had introduced measures to limit direct membership drive, loans and investments. These measures have a direct and dire consequences and we had appealed to the Registry explaining in detail that we are already facing Two Critical Obstacles for growth that is a steady increase in aging membership base and membership limited to only customs officers; and as such only new and younger members can help drive lending and contribute to revenue growth opportunity for the co-op society. However, Registry did not accede to our request for the direct membership drive and loan increase unless our Nett Asset Value improves.

### **RENTAL RELIEF SCHEME & REDUCTION OF CCF CONTRIBUTIONS PAYABLE FOR CO-OPERATIVE SOCIETIES - COVID 19 PANDEMIC**

On 5<sup>th</sup> Jun 2020, the government announced rental relief for all eligible co-ops and reduction of CCF Contributions payable for co-op societies.

Our co-op society was given the relief under the Rental Relief Scheme.

Our Co-op Society was also given Waiver of 1<sup>st</sup> tier contribution to the CCF (i.e. 5% of the 1<sup>st</sup> surplus) for FY ending between 31<sup>st</sup> Dec 2020 and 30<sup>th</sup> September 2021)

### **Future plans.**

We now have a very talented new Board of directors with the requisite qualifications to bring strategic reviews and introduce innovative product and services. Strategic review of our Co-op Society is only possible if there is increased membership, more lending by introducing newer products and services to attract the millennials. Therefore, it is imperative that the incoming Board earnestly seek a meeting with the Registry of Societies, MCCY to pursue the matter and appeal for a change of heart and consider our matter compassionately and unlock the door for direct membership, increased lending and more investments. This will augur well for our Co-operative Society's future and a hopeful return to better times. I also need your sincere support to help us to keep the Customs Credit Cooperative alive and healthy in years to come.

Before I end my address, I would also like to place on record our sincere appreciation to Mr Tan Eng Lam, a valuable Board Member who resigned because of family commitments. We wish him well.

Thank you and I will hand over to our Treasurer Mr Farihullah for a crisp Power-point presentation of our business performance. STAY SAFE

### **CONFIRMATION OF MINUTES**

The minutes of the 84th Annual General Meeting held on 29 Aug 2020 which had earlier been sent to members were confirmed through proxy voting.

### **ADOPTION OF THE ANNUAL REPORT**

The Report of the Board of Directors for the Year Ending 31 Dec 2020 was uploaded onto our website 15 days prior to the Virtual AGM 2021 and was unanimously adopted through proxy voting by our Co-op Society Members.

### **STATEMENT OF ACCOUNTS FOR 2020**

The Statement of Accounts for the year ending 2020 which was audited by our external auditor and uploaded onto our CCCS Website was adopted and resolved through proxy voting by our Co-op Society Members.

### **PROXY VOTING TO APPROVE THE PROPOSED RESOLUTIONS FOR 2021/2022**

### **RESOLUTIONS BY THE BOARD OF DIRECTORS – AGM 2021**

Secretary reported via ZOOM Webinar the Proxy Vote Casting to confirm/pass the resolutions.

The voting results are indicated against each of the resolutions as follows:

**Resolution No 1**

To consider and confirm the minutes of the last annual general meeting held on 29th August 2020 and of any other intervening general meeting.

**Votes For: 72      Votes Against 5**

**Resolution No 2**

To consider and confirm the reports of the Committee of Management for the Year ended 31st December 2020

**Votes For: 72      Votes Against : 5**

**Resolution No 3**

To receive and if approved, pass the Society's audited financial statements for financial year ended 31st December 2020.

**Votes For: 72      Votes Against 5**

**Resolution No 4**

To appoint P.G Wee Partnership LLP as the auditors of the Co-op for 2021/2022.

**Votes For: 72      Votes Against : 5**

**Resolution No 5(a)**

To elect SUBRAMANIAM KRISHNAN as a member of the Committee of Management to serve for a term of three years;

**Votes For: 72      Votes Against: 5**

**Resolution No 5(b)**

To elect GANESAN S/O PERAMAIYAN as a member of the Committee of Management to serve for a term of three years;

**Votes For: 72      Votes Against : 5**

**Resolution No 6**

To transact any other general business (passing of resolutions) of the Co-op of which due notice has been given to members as follows:

i) That the 85th annual General Meeting of the Society resolves the payment of allowances of \$9,600/- per annum as allowances to the Society's Secretary,

Treasurer and Assistant Treasurer which shall be at the discretion of the Board of directors.

**Votes For: 72      Votes Against : 5**

ii) That the 85th Annual General Meeting of the Society approves the proposed Appropriation of Profit 2020 and Estimated Expenditure for 2021/2022 which is in the 85th Annual Reports and Accounts.

**Votes For: 72      Votes Against : 5**

iii) That the 85th Annual General Meeting of the Society authorizes the appointment of Mr P.Loganathan as our internal auditor with an allowance of \$200/- for two visits in a Year(one visit 6 monthly)

**Votes For: 72      Votes Against : 5**

### **TO ELECT MEMBERS OF THE MANAGEMENT COMMITTEE**

(Item 5 of the Resolution)

Secretary informed the meeting that at the closing date of nomination, TWO nominations were received and they are as follows:

- 1) Mr Subramaniam Krishnan(for re-election)
- 2) Mr Ganesan PERamaiyan (for re-election)

As there were no ore nominations for the two contested vacancies for the Post of Director, both the above nominated members were included into the Board of directors.

Under By-Law 18.1 (a), CCCS shall have not less than 7 but not more than 11 members elected to serve as Board Directors.

### **APPOINTMENT OF EXTERNAL AUDITOR**

The Chairman sought the mandate of the General Body through a resolution to appoint a new External Auditor for the Years 2021/2022. The resolution was passed through proxy voting

### **POWERPOINT PRESENTATION BY TREASURER**

Treasurer reported our Co-op Society's Financial Performance through a Powerpoint Presentation to the attendees of the AGM by ZOOM Webinar.

### **FEEDBACK/QUERIES FROM MEMBERS**

There were no queries/feedback received three days prior to the Virtual AGM 2021 on 28/06/2021(Sat) at 10.30 am.

### **ADJOURNMENT**

The Chairman expressed his thanks to members, Management and Staff for their support and contribution to the performance of the Society. Thereafter, the meeting was declared closed at 1.30 pm.

**RECORDED BY**

**CONFIRMED BY**

**P.NAMASIVAYAM  
HON SECRETARY**

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**CHAIRMAN**