



## **CUSTOMS CREDIT CO-OPERATIVE SOCIETY (S) LTD.**

35 Selegie Road #04-01, Parklane Shopping Mall, Singapore 188307  
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### **THE BOARD OF DIRECTORS' ANNUAL REPORT 2021**

#### **FINANCIAL PERFORMANCE**

Income: **\$156,577/-**

The Co-operative Society achieved a surplus of **\$2,117/- in FY 2021**. The surplus in FY2021 derived from the interest income and other dividends received from investment.

Net Assets (Assets less Liabilities) = **negative \$95,371**

Capital Adequacy Ratio (CAR): **10.2%**

The required minimum CAR set by Registry of Co-operative Societies is **10%**. CAR indicates the amount of buffer that a credit co-operative has to absorb unanticipated losses which may arise from its operations or investments. Plans to improve the CAR includes continuous effort to increase revenue by extending more loans to members, minimize expenditure and increase the Accumulated Fund.

Minimum Liquid Assets (MLA): **66.1 %**

The Co-operative Society's MLA met the Registrar of Co-operative Societies requirement of **15%**

Restricted Investments : **12.40%**

The applicable Restricted Investment (RI) limit is 10% as the Society has negative \$95,371 net assets, however it has improved from negative \$304,996 to current position . In December 2021 the RI stood at 12.4%. The Co-operative Society will continue to monitor the stock price and will dispose of the stock at the best opportunity.

The Board of Directors has great pleasure in presenting to you the annual report and the audited statement of accounts for the year ended 31 December 2021.

In the year 2021, we continue to face challenges in relation to membership recruitment and limited restriction in investments. **Overall core activity (outstanding loans) decreased by \$153,315/- (15.6%) from \$984,924 in 2020 to \$831,609 - in FYE 2021.**

Our society will continue to explore new opportunities and expand its revenue base and the financial gains will be ploughed back to members.

**BOARD OF DIRECTORS AND STAFF 2021/2022**

Chairman	Mr S.Krishnan
Vice Chairman	(Vacant)
Secretary	Mr P.Namasivayam
Treasurer	Mr Farihullah S/O Abdul Wahab Safiullah
Alternate Treasurer	Mr Mohan Singh
Board Member	Mr Ganesh Peramaiyan
Board Member	Mr Thanabalan Iyaamalai (Resigned wef 01May 2022)
Board Member	Mr Gurmit Singh S/O Gurmej Singh
Board Member	Mr Choo Teik Choon
Board Member	Mr Winston Tay
Board Member	Mr Darrel Toh
Manager	Mr Tan Ting Meng (Retired wef 01 May 2022)
Admin Staff	Mdm Zaiton Bte Abdullah

**BOARD MEETING**

The Board of Directors held 12 meetings during the period under review to transact the business of the society.

**SUB-COMMITTEES**

<b>Audit Committee</b>	Mr Ganesh s/o Peramaiyan Mr Thanabalan Iyyamalai (resigned wef 01/05/2022) Mr P Namasivayam	Chairman Secretary Member
<b>Investment Committee</b>	Mr S. Krishnan Mr Farihullah AWS Mr P Namasivayam Mr Gurmit Singh Bajaj	Chairman Secretary Member Member
<b>Credit Committee</b>	Mr Farihullah AWS Mr P. Namasivayam Mr Choo Teik Choon	Chairman Secretary Member
<b>Admin/IT</b>	Mr Farihullah AWS Mr P. Namasivayam Mr Thanabalan Iyyamalai	Chairman Member Member

Sub-Committee's Quarterly Meeting, where possible, was held on the last Tuesday of the Month and back to back with the BOD Meeting. The respective sub-committee meetings for the Year 2021/2022 were scheduled by the Manager and were duly carried out by the various Sub-committees.

**INTERNAL AUDITOR** - Mr P.Loganathan of SASCO was appointed as our Internal Auditor after AGM 2019. He will be performing internal audit once in six months and will be paid \$200/- for two visits. He has done the first visit in Feb 2022 for the first six months of FY 2022 and the second visit will be done between July 2022 and Dec 2022.

## **MEMBERSHIP**

As at 31 December 2021 the membership strength was 550.

Membership on 31 December 2020 was 619 and continued to slide in 2021 to 550. This was due mainly to older members terminating their membership upon retirement from their service.

## **SCHOLARSHIP AWARDS**

Annual scholarship awards are presented to member's children for their academic studies ranging from primary to university level. During the year our Society gave away \$1,800/- worth of awards to Ten(10) deserving members' children.

## **DIVIDEND/INTEREST**

The Society is in progress of meeting the stipulated prudential requirements. The Society has met the prudential requirement for MLA and required RI and yet to meet the requirement on CAR. The Co-op's RI of 12.4% exceeds the 10% RI limit. This is due to appreciation (positive) in out stocks and shares. Co-op's CAR of 10.2% meets the minimum required CAR of 10%. However, under the Written Direction to CCCS (in view of its negative net assets position), the co-op is required to seek the Registrar's written approval for any proposed distribution of dividends. As per Registrar's direction, the interest rate on specific deposits was revised 0.1% in 2021

## **INSTITUTIONAL CAPITAL**

Institutional Capital (Accumulated Fund) stood at \$566,802 as at 31 December 2021.

## **COMMON GOOD FUND**

A total sum of \$8,640/- was granted under the Common Good Fund for medical, death and retirement benefits.

## **APPROPRIATION OF PROFITS - 2021**

The proposed Appropriation of Profits is shown in Annex of Statement of Accounts FY Ending 31 Dec 2021 (uploaded in CCCS Website)

## **ACCOUNTS OF THE SOCIETY**

The Society engaged M/S Belinda Chua & Co. to maintain its computerized accounting system for the year 2021.

## **STATEMENT OF ACCOUNTS**

Members of the Society were furnished with their respective statement of accounts after the close of the financial year ending 31 Dec 2021.

## **AFFILIATION/INVESTMENT**

### **SINGAPORE NATIONAL CO-OPERATIVE FEDERATION (SNCF)**

Our co-operative is affiliated to SNCF which is an apex body of all Co-operative Societies in Singapore. SNCF coordinates and facilitates the activities of the co-operatives in Singapore. It does so by organizing and supervising

courses, study missions and seminars on important topics such as co-operative management, financial analysis, investment management and decision making for its members.

As an affiliate of SNCF, our co-operative was supporter of most of the events organized in 2021/2022.

#### **SINGAPORE ASSOCIATION OF AMALGAMATED CO-OP SOCIETIES LTD. (SASCO)**

SASCO continues to play an important role in caring for the less fortunate members of the society through various Community Projects such as managing a Home for Senior Citizens and a day care centre for the senior citizens. It also operates two Child Care Centers that cater mainly to lower and middle-income families.

Our Co-operative Society is an affiliate of SASCO and our Chairman Mr. S Krishnan is our representative. He is the current Secretary of SASCO EXCO and our Co-operative Society's Treasurer, Mr. Farihullah AW Safiullah is the Chairman of SASCO Home.

#### **NTUC FAIRPRICE**

The society is an institutional member of NTUC Fairprice with \$.68,500.00 shares.

#### **NTUC INCOME**

Our investment with NTUC Income Insurance Co-operative amounted to \$427,080 shares.

#### **PREMIER SECURITY CO-OPERATIVE SOCIETY**

The society is an institutional member of Premier Security Co-operative with \$50,000. shares. Our Chairman, Mr. S Krishnan is our representative to Premier Security Co-operative.

#### **CCCS INTERNATIONAL LEARNING INSTITUTE**

The Society holds 100,000 shares of CCCS International Learning Institute (Pte) Ltd.

The main shareholder of CCCS International Learning Centre is Premier Security Co-operative.

#### **GENERAL**

#### **EXTERNAL CONFERENCES AND STUDY MISSIONS**

Our co-operative society actively supported and participated in various overseas conferences and study missions arranged by SNCF. However, such participation in international conferences and study missions has been curtailed since 2021 due to the Covid 19 Pandemic Situation internationally.

#### **CREDIT CO-OP MANAGEMENT ACCOUNTING SYSTEM**

Our Society's accounts have been migrated to the current Window Based System and is supported by M/S Belinda Chua & Company. Our Accounts Clerk, Ms. Angeline Tan S.Y co-ordinates with M/S Belinda Chua in maintaining and updating the accounts system.

## ACTIVE PARTICIPATION IN CO-OPERATIVE ACTIVITIES

Our co-operative society had given continued support to activities organized by the various co-operative societies in Singapore and we are proud to be part of a well-respected co-operative.

## CHANGES TO CUSTOMS CREDIT OPERATING PROCEDURES

### YEARLY TRAVEL INCENTIVE FOR MEMBERS

The Travel Incentive for members has been suspended since 2015 and the remaining members of the society will be given an opportunity to participate once our Co-op's financial status improves.

### LOAN SCHEMES

- Normal Loan (Secured)
- Normal Loan (Unsecured)
- Education Loan
- Medical Loan
- Exceptional Loan
- Secured Loans to Associate Members

## RETIREMENT, DEATH AND HOSPITALISATION GRANTS

The Board will be reviewing the payout amounts because under by-law 12.5, the contribution to the Common Good Fund cannot exceed 25% of net surplus (and is subject to members' approval).

## OTHER MATTERS

### **1 RETIREMENT & RESIGNATION**

The Society wishes **Twenty-five(25). Members who retired** from government service (ICA & Singapore Customs) in 2020/2021, many years of happy retirement.

**Sixty-nine(69) members resigned** from their Co-op membership, either due to retirement from service or for other reasons in 2020/2021.

### **2 OBITUARIES**

The Society announces with deep regret that **Four (04) of our Co-op Society have passed away in 2020/2021.**

### **3 PREMISES**

The Society continued its operation from the rented property at #04-01, Parklane Shopping Mall, Selegie Road, Singapore 188307, Tel: 63384890 and Fax No: 63384870. The office is opened for business from Mondays to Fridays daily from 10.00 am to 6.00 pm except Saturdays, Sundays and Public Holidays.

#### **4 STAFF**

Madam Zaiton continued to work for the Society as its full-time clerk and Mr Tan Ting Meng who was our Manager retired wef 01 May 2022.

#### **5 APPRECIATION**

The Committee of Management wish to record its sincere appreciation to:

- a. The Registrar of Co-operative Societies and his staff for their valuable advice and assistance.
- b. Singapore National Co-operatives Federation.
- c. M/S P.G. Wee Partnership LLP for their advice and audit.
- d. Members for their co-operation and support in upholding the prestige of the Society.

**For and on behalf of the  
COMMITTEE OF MANAGEMENT**

**P.NAMASIVAYAM  
SECRETARY**